



# VETERAN SERVICES

## VETERANS HELPING VETERANS

- Assisted more than 1,900 veterans and dependents in person and more than 13,000 by phone or mail.
- Facilitated claim actions resulting in Leon County veterans receiving more than \$6.8 million in retroactive payments and new awards.
- Increased visibility and participation with area veteran service organizations, fostering improved relations with the veteran community.
- Coordinated the transition of responsibilities for the annual Veterans Day Parade to Veterans Events in Tallahassee (VET), Inc.
- Spearheaded the team that displays photographs of Leon County servicemen and women. The display of individual photographs is at the LeRoy Collins Leon County Main Library called "Honoring Leon County's Men and Women in Uniform – The War on Terrorism." Photographs may also be viewed on the County website.
- Provided veterans' benefits presentations for deploying and returning Reserve and Guard units.
- Established the Leon County "Fallen Heroes Recognition" policy to acknowledge military personnel who lost their life in support of Military Operations.



### DID YOU KNOW

The Department of Defense distributed almost \$4.3 million to approximately 2,000 military retirees in Leon County during FY09/10.

The Veteran Services division counsels and assists veterans and their dependents with processing benefit claims entitled to them through the United States Department of Veterans Affairs and other agencies.

The director of Veterans Services, Maj. Dale Keen, is a disabled veteran of the Army. Keen is accredited as a Veteran Service Officer by the Florida Department of Veterans Affairs, the American Legion, Disabled American Veterans, Veterans of Foreign Wars and Military Order of World Wars.

Keen worked for the U.S. Army from 1970 to 1993 and for Veterans Employment from 1994 to 2000. He received his undergraduate degree in Education with an emphasis in Military History.

Since retirement from the military in 1993, he has worked to help veterans obtain their earned benefits from the Veterans Administration and the State of Florida.



For more info, visit: [www.leoncountyfl.gov/vets](http://www.leoncountyfl.gov/vets)

### Dale Keen

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